



*Caring Lotus Pty Ltd
Suite 9 (level 1)
75-79 Watton Street
Werribee, VIC 3030*

1 July 2024

Caring Lotus – Wishkeeper Client Policy

Purpose

As we continue to grow at **Caring Lotus**, we are always reminded that, no matter who you are, everyone is entitled to be heard, respected and understood.

For our Clients, we are committed to providing you with choice and control and ways to express your desires and take charge and plan your life. Regardless of a person's disability, everyone should have the opportunity to live your best life with support and tools that enable you to shine.

As Caring Lotus continues our pledge to provide you our valued Client with an outstanding service you can rely on, we are thrilled to announce our partnership with innovative Australian based tech company Wishkeeper.

Wishkeeper, is a service revolutionising the way Australians consolidate the 'here & now' and pro-actively prepare for the future. With this beautifully designed online tool you can manage vital documents, preserve memories, and communicate your personal wishes. Wishkeeper enables personal preparedness for the future like nothing we've seen before. More so, through WishkeeperCONNECT, we're taking our commitment to your security and privacy to the next level.

What's in Store for You:

- **Your Own Personal Wishkeeper Account:** As a **Caring Lotus** client, you'll receive this ultimate 'Personal Organisation' tool at no cost. Securely consolidate your important documents, precious memories, and future planning while ensuring your personal wishes are documented and shared safely
- **Direct & Secure Communication:** With WishkeeperCONNECT, you'll also have a direct line to Wishkeeper to communicate and share files directly in a secure, encrypted environment

The Security You Deserve:

Both Wishkeeper and WishkeeperCONNECT employ unparalleled encryption methods to protect your data, ensuring your peace of mind.

The 24/7 Caring Disability Provider

Email: care@caringlotus.com.au | Phone (03) 7036 1516 | Website: www.caringlotus.com.au



*Caring Lotus Pty Ltd
Suite 9 (level 1)
75-79 Watton Street
Werribee, VIC 3030*

For our Clients

The Wishkeeper service is available for all new and existing clients of Caring Lotus (from 1 July 2024) and will remain a value-add service offering available to all Clients of Caring Lotus at no charge to you. Should you choose to cease client services with Caring Lotus, you will still be able to use and maintain access to the Wishkeeper service for a one-off fee of \$299.00 payable direct to Wishkeeper.

If you would like to know more about this service, please contact our office on 03 7036 1516 and one of our trained office staff will be able to assist you.

Caring Lotus is not affiliated with Wishkeeper and receives no commissions or fees for recommending or using this service. Caring Lotus also has no access to the client information provided and all information entered remains strictly confidential.

While Caring Lotus recommends use of this service, the decision to access and use this service remains the choice of the individual.

The 24/7 Caring Disability Provider

Email: care@caringlotus.com.au | Phone (03) 7036 1516 | Website: www.caringlotus.com.au